NEW APPLICATION

BEFORE THE ARIZONA CORPORATION COMMISSION 1 2 COMMISSIONERS 3 LEA MÁRQUEZ PETERSON - Chairwoman SANDRA D. KENNEDY 4 JUSTIN OLSON ANNA TOVAR 5 JIM O'CONNOR 6 In the matter of: DOCKET NO. S-21154A-21-0126 7 MSM Financial LLC (CRD No. 284781), an OPPORTUNITY FOR NOTICE OF Arizona limited liability company, and HEARING REGARDING PROPOSED 8 ORDER OF REVOCATION AND ORDER Michael Sean Murphy (CRD No. 1315103), a FOR ADMINISTRATIVE PENALTIES 9 single man, 10 Respondents. 11 12 NOTICE: EACH RESPONDENT HAS 10 DAYS TO REQUEST A HEARING EACH RESPONDENT HAS 30 DAYS TO FILE AN ANSWER 13 14 The Securities Division ("Division") of the Arizona Corporation Commission ("Commission") 15 alleges that respondents MSM Financial LLC and Michael Sean Murphy have engaged in acts, practices, and transactions that constitute violations of the Arizona Investment Management Act, 16 17 A.R.S. § 44-3101 et seq. ("IM Act"). I. 18 19 JURISDICTION 20 1. The Commission has jurisdiction over this matter pursuant to Article XV of the 21 Arizona Constitution and the IM Act. 22 II. 23 RESPONDENTS 24 2. MSM Financial LLC ("MSM Financial") is a company organized under the laws of the 25 state of Arizona on February 19, 2014. Michael Sean Murphy has been MSM Financial's sole member 26

4 5

6

7

8

9

10

11 12

13

14 15

16

17

18

19

20

21

22 23

24

25

26

since it was organized. MSM Financial has been licensed by the Commission as an investment advisor since January 1, 2017. MSM Financial's CRD number is 284781.

3. Michael Sean Murphy ("Murphy") has been an Arizona resident since at least January 1, 2017. On information and belief, Murphy has been a single man since at least January 1, 2017. Murphy has been licensed by the Commission as the sole investment advisor representative of MSM Financial since January 1, 2017. Murphy's CRD number is 1315103. Murphy has also been MSM Financial's chief compliance officer since it was licensed.

III.

FACTS

- 4. MSM Financial and Murphy (collectively, "Respondents") have failed to produce required information to the Division about their investment advisory services after a year and a half of the Division's efforts to obtain that information.
- 5. On November 14, 2019, the Division conducted an on-site examination of MSM Financial's virtual office location in Phoenix, Arizona ("On-Site Examination").
- 6. On December 19, 2019, the Division mailed a letter to Murphy as the owner of MSM Financial ("December 2019 Letter") to MSM Financial's principal office location. The December 2019 Letter noted that the On-Site Examination disclosed several deficiencies in MSM Financial's practices and procedures. The December 2019 Letter asked MSM Financial and Murphy to provide, within 21 days, either copies of a signed written advisory agreement for each of their clients or a notarized written narrative regarding their use and execution of each client's advisory agreement. Neither MSM Financial nor Murphy ever responded to the December 2019 Letter.
- 7. On March 24, 2020, the Division emailed a copy of the December 2019 Letter to the email address Murphy uses in his capacity as MSM Financial's chief compliance officer. All subsequent emails to Murphy have been sent to the same address. MSM Financial and Murphy failed to respond to this email.

8

9

10

11 12

13 14

15

16 17

18 19

20

22

21

2324

2526

- On March 26, 2020, the Division emailed Murphy and asked him to confirm receipt of the December 2019 Letter. MSM Financial and Murphy failed to respond to this email.
- On April 30, 2020, the Division left a voicemail message for Murphy asking him to keep the Division informed of the status of the deficiencies.
- 10. On May 4, 2020, the Division reached Murphy by telephone and discussed with him how to satisfy the deficiencies identified in the December 2019 Letter.
- 11. On August 12, 2020, the Division emailed Murphy a letter ("August 2020 Letter") detailing the current status of the deficiencies in MSM Financial's practices and procedures. Among other issues, the August 2020 Letter again asked MSM Financial and Murphy to provide, within 21 days, a signed written advisory agreement for each of their clients or a notarized written narrative regarding their use and execution of each client's advisory agreement. MSM Financial and Murphy failed to respond to the August 2020 Letter.
- 12. On September 30, 2020, the Division left a voicemail message for Murphy asking him to contact the Division about the August 2020 Letter. MSM Financial and Murphy failed to respond to this voicemail.
- 13. On October 8, 2020, the Division left a voicemail message for Murphy asking him to contact the Division about the August 2020 Letter.
- 14. On October 9, 2020, Murphy called the Division, and a Division employee spoke to Murphy by telephone for an hour explaining all of the examination deficiencies described in the August 2020 Letter.
- 15. On October 13, 2020, the Division sent an email to Murphy and left a voicemail for him, both regarding the August 2020 Letter. MSM Financial and Murphy failed to respond to this email and this voicemail.
- 16. On October 15, 2020, the Division sent an email to Murphy and left a voicemail for him, both regarding the August 2020 Letter. Murphy responded to this email and promised to call the Division on October 19, 2020, but he failed to do so.

10 11

12

14

13

15 16

17

18 19

20

21

22

23 24

25

26

- 17. On October 27, 2020, Murphy contacted the Division and said he had corrected some of the deficiencies identified in the August 2020 letter, but he did not provide written advisory agreements or an affidavit about the agreements.
- 18. On November 16, 2020, the Division sent an email to Murphy and left a voicemail for him, both regarding the August 2020 Letter. MSM Financial and Murphy failed to respond to this email and this voicemail.
- 19. On November 19, 2020, the Division emailed Murphy a letter ("November 2020 Letter") detailing the current status of the deficiencies in MSM Financial's practices and procedures. The November 2020 Letter again asked MSM Financial and Murphy to provide, within 21 days, a signed written advisory agreement for each of their clients or a notarized written narrative regarding their use and execution of each client's advisory agreement. MSM Financial and Murphy failed to respond to the November 2020 Letter.
- 20. The November 2020 Letter also noted that at least two elements of MSM Financial's Form ADV disclosure filings were incomplete, inaccurate, or misleading and needed to be corrected by amendment. MSM Financial has failed to correct those two elements of its Form ADV disclosure filings.
- 21. On December 14, 2020, the Division sent an email to Murphy and left a voicemail for him, both regarding the November 2020 Letter. MSM Financial and Murphy failed to respond to this email and this voicemail.
- On January 21, 2021, the Division sent an email to Murphy regarding the November 22. 2020 Letter. MSM Financial and Murphy failed to respond to this email and this voicemail.
- On March 17, 2021, the Division mailed and emailed a letter to Murphy ("March 23. 2021 Letter") requesting that he appear before a Division attorney pursuant to A.R.S. § 44-3133 to provide testimony on examination deficiencies and related issues on April 20, 2021. The March 2021 Letter stated that in lieu of Murphy's appearance, he could resolve all outstanding deficiencies by April 15, 2021.

	24.	On March 25, 2021, Murphy sent an email to the Division in response to the March
2021	Letter s	tating only, "Sorry for the delay, I have covid, working on the situation." Murphy has
not n	nade anv	other communications to the Division since this email on March 25, 2021.

- 25. On April 8, 2021, the Commission issued an investigative subpoena pursuant to A.R.S. § 44-3133 ("Subpoena") that required Murphy to appear before a Division attorney to provide testimony on examination deficiencies and related issues on April 22, 2021.
- 26. On April 8, 2021, the Division served the Subpoena on Murphy by Certified Mail, and the Subpoena was delivered to a person at Murphy's residence on April 12, 2021.
- 27. On April 19, 2021, the Division sent an email to Murphy with an electronic calendar invitation for his scheduled April 22, 2021, testimony and a link to join an online videoconferencing meeting for that testimony.
- 28. On April 22, 2021, Murphy failed to appear for his scheduled testimony as required by the Subpoena.
- 29. MSM Financial and Murphy have failed to produce a signed written advisory agreement for each of their clients or a notarized written narrative regarding their use and execution of each client's advisory agreement, as the Division has repeatedly requested for a year and a half. On information and belief, MSM Financial and Murphy do not have a signed written advisory agreement for each of their clients.

IV.

REMEDIES PURSUANT TO A.R.S. § 44-3201

(Denial, Revocation, or Suspension of Investment Adviser or Investment Adviser Representative License; Restitution, Penalties, or other Affirmative Action)

30. Respondents MSM Financial and Murphy's conduct is grounds to revoke their respective licenses with the Commission as an investment adviser and an investment adviser representative pursuant to A.R.S. § 44-3201. Specifically, revocation of Respondents' licenses would be in the public interest, and:

1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25

a) Respondents have engaged in dishonest or unethical practices in the securities industry, within the meaning of A.R.S. § 44-3201(A)(13), by refusing to allow or otherwise impeding the Commission from conducting an investigation or examination under the IM Act or any rule adopted thereunder, within the meaning of A.A.C. R14-6-203(1);

- b) Respondent MSM Financial has engaged in dishonest or unethical practices in the securities industry, within the meaning of A.R.S. § 44-3201(A)(13), by entering into investment advisory contracts that were not in writing with clients initially retained after July 19, 1996, within the meaning of A.A.C. R14-6-203(14); and
- c) Respondent MSM Financial's Form ADV filed to supplement its application for licensure as an investment adviser is incomplete, inaccurate, or misleading, within the meaning of A.R.S. § 44-3201(A)(1).
- Respondents' conduct is grounds to assess restitution, penalties, and/or take appropriate 31. affirmative action pursuant to A.R.S. § 44-3201. Specifically, Respondents have engaged in dishonest or unethical practices in the securities industry, within the meaning of A.R.S. § 44-3201(A)(13).

V.

REQUESTED RELIEF

The Division requests that the Commission grant the following relief:

- Order the revocation or suspension of Respondents MSM Financial and Murphy's 1. respective licenses as an investment adviser and an investment adviser representative pursuant to A.R.S. § 44-3201;
- Order Respondents to pay the state of Arizona administrative penalties of up to one 2. thousand dollars (\$1,000) for each violation of the IM Act, pursuant to A.R.S. § 44-3296; and
 - 3. Order any other relief that the Commission deems appropriate.

26

VI.

HEARING OPPORTUNITY

Each respondent may request a hearing pursuant to A.R.S. § 44-3212 and A.A.C. R14-4-306. If a Respondent requests a hearing, the requesting respondent must also answer this Notice. A request for hearing must be in writing and received by the Commission within 10 business days after service of this Notice of Opportunity for Hearing. The requesting respondent must deliver or mail the request to Docket Control, Arizona Corporation Commission, 1200 W. Washington, Phoenix, Arizona 85007. Filing instructions may be obtained from Docket Control by calling (602) 542-3477 or on the Commission's website at http://www.azcc.gov/hearing.

If a request for a hearing is timely made, the Commission shall schedule the hearing to begin 20 to 60 days from the receipt of the request unless otherwise provided by law, stipulated by the parties, or ordered by the Commission. If a request for a hearing is not timely made the Commission may, without a hearing, enter an order granting the relief requested by the Division in this Notice of Opportunity for Hearing.

Persons with a disability may request a reasonable accommodation such as a sign language interpreter, as well as request this document in an alternative format, by contacting Carolyn D. Buck, ADA Coordinator, voice phone number (602) 542-3931, e-mail cdbuck@azcc.gov. Requests should be made as early as possible to allow time to arrange the accommodation. Additional information about the administrative action procedure may be found at http://www.azcc.gov/securities/enforcement/procedure.

VII.

ANSWER REQUIREMENT

Pursuant to A.A.C. R14-4-305, if a Respondent requests a hearing, the requesting respondent must deliver or mail an Answer to this Notice of Opportunity for Hearing to Docket Control, Arizona Corporation Commission, 1200 W. Washington, Phoenix, Arizona 85007, within 30 calendar days after the date of service of this Notice. Filing instructions may be obtained from

Docket Control by calling (602) 542-3477 or on the Commission's Internet web site at http://www.azcc.gov/hearing.

Additionally, the answering respondent must serve the Answer upon the Division. Pursuant to A.A.C. R14-4-303, service upon the Division may be made by mailing or by hand-delivering a copy of the Answer to the Division at 1300 West Washington, 3rd Floor, Phoenix, Arizona, 85007, addressed to Paul Kitchin.

The Answer shall contain an admission or denial of each allegation in this Notice and the original signature of the answering respondent or respondent's attorney. A statement of a lack of sufficient knowledge or information shall be considered a denial of an allegation. An allegation not denied shall be considered admitted.

When the answering respondent intends in good faith to deny only a part or a qualification of an allegation, the respondent shall specify that part or qualification of the allegation and shall admit the remainder. Respondent waives any affirmative defense not raised in the Answer.

The officer presiding over the hearing may grant relief from the requirement to file an Answer for good cause shown.

Dated this 19th day of May 2021.

Wendy Cov

Assistant Director of Securities